



Virginia Garcia Memoria
HEALTH CENTER

Non-Discrimination Notice

Virginia Garcia Memorial Health Center (VGMHC) follows Federal civil rights laws and does not discriminate on the basis of your race, color, age, religion, national origin, ancestry, sex, sexual orientation, gender identity, mental or physical disability, health condition/diagnosis, political affiliation, immigration status, source of income, marital status, veteran status and/ or any other basis prohibited by law. VGMHC does not exclude people or treat them differently because of any of these classifications.

VGMHC provides free help and services to people with disabilities to speak to and understand your care providers such as:

- Professional sign language interpreters and written information in other formats (large print, audio, electronic and other formats).
- Free language services to people whose primary language is not English including professional interpreters and information written in other languages

If you need these services, contact the Clinic Operations Manager at your clinic.

If you believe that VGMHC has not provided these needed services or discriminated in another way, you can file a complaint with:

Virginia Garcia Memorial Health Center
Attention: Quality Assurance Manager
PO Box 568
Cornelius, OR 97113
Office 503-352-8561
Fax 503-359-8532

You may file a complaint in person or by telephone, mail, or fax. If you need help filing a complaint, contact our Patient Engagement Specialist at 503-352-8677.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue
SW Room 509F
HHH Building
Washington, D.C. 20201

1-800-368-1019 or 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>



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Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 503-359-5564.

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電503-359-5564。

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 503-359-5564.

Ukrainian

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 503-359-5564.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 503-359-5564 번으로 전화해 주십시오.

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。503-359-5564まで、お電話にてご連絡ください。

Romanian

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 503-359-5564.

Cambodian

ប្រយ័ត្ន: លើសិនអ្នកនិយាយខ្មែរ, លេខជំនួយផ្នែកភាសា លើយមិនគិតលុយលក់ គឺចុះសំបាប់លេខអ្នក។ ចូរ ទូរស័ព្ទ 503-359-5564។

Oromo

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 503-359-5564.

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 503-359-5564.

Farsi

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. ب 503-359-5564 تماس بگیرید.

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 503-359-5564.

Thai

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 503-359-5564.