



Virginia Garcia Memorial
HEALTH CENTER

☺ **VGMHC Because We Care Form** ☺

This form may be completed by anyone for issues regarding quality of care or service or clinical documentation issue.

This form may be submitted to any VGMHC employee or may be mailed to:

Quality Assurance Manager

P.O. Box 568 Cornelius, OR 97113

Disclaimer:

Please be aware that there is some risk in sending the Because We Care form electronically. The content of this form could be read by a third party outside of Virginia Garcia Memorial Health Center (VGMHC). If you understand that your private information could be compromised and would still like to send the form electronically, please indicate below. If you do not wish to take the risk, please complete paper form and mail it to VGMHC at the address listed on the form or contact the Quality Assurance Manager at 503-352-8561 and submit your feedback verbally.

I have read and understand the risks of submitting this form electronically



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P.O. Box 568 Cornelius, OR 97113

Please Check Site:

Beaverton
Cornelius
Hillsboro
McMinnville
Newberg
Mobile Van

SBHC: _____

Other: _____

Please Check Department:

Medical

Dental

Pharmacy

Vision

OB

Other: _____

This is a:

Compliment: Congratulate our staff on a job well done.

Concern: expression of worry about safety or quality of care, services, or processes (ex: tripping hazard)

Complaint: expression of dissatisfaction with safety or quality of care, services, or processes (ex: a patient having to wait an hour for his/her appointment)

Patient Grievance: formal statement of serious complaint such as a violation of rights or care that puts your health in danger (ex: discrimination, abuse)

Date of Occurrence: _____

Date of Report: _____

List full names of individuals directly involved:

Patient Name(s)

DOB

Employee Name(s)

Please share your experience.

Name of person completing this form: _____ Date: _____

Phone Number: _____ Email: _____

Best time to be reached (Please check all that apply):

Mornings (9am-Noon)

Afternoons (Noon-5pm)

Evenings (5pm-9pm)

Weekends